



mta

SOLDERING & DISPENSING

mta turnkey services

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# Ensuring a high performance level of your machines with an increased longevity



mta

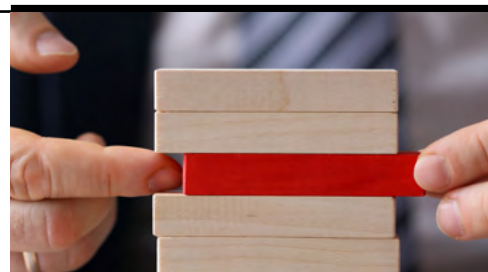
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## Why choosing a maintenance contract ?

Just like a car, your mta machine should regularly be maintained and serviced by one of our specialists in order to keep it running smoothly and also to adjust, control and increase its lifespan.

Perhaps you did not conclude any maintenance contract when purchasing your equipment, however after an analysis carried out by our after-sales service, we will be able to offer you the most suitable service package.

Based on the five essential pillars described below, we guarantee turnkey services.



## Services for the durability of your equipment

### 1. Preventive and curative maintenance

Thanks to our specialist technicians, we provide preventive and curative maintenance to ensure that your equipment is in good working order. We also provide maintenance contracts which enable us to plan the preventive operations and satisfy your demands.

### 2. Hotline and remote maintenance

In many cases, we are able to address customer issues remotely by phone or by accessing the machine directly using TeamViewer installed on all standard machines.

### 3. Spare parts

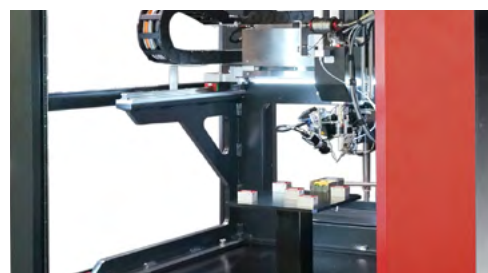
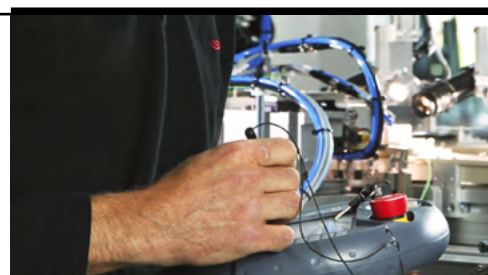
We undertake to provide spare parts as quickly as possible. A significant stock of spare parts enables us to optimize our reactivity.

### 4. On-site services

We can dispatch technicians to your location for issues that require hands-on service.

### 5. Training courses

We provide regular training courses adapted to your specific needs relating to our platforms, software and products.



## Your main benefits

- Priority technical assistance
- Reduced risk of production shutdown
- Diagnostic costs and breakdown repair included
- Remote diagnostics and troubleshooting
- Better maintenance schedule for your machines

For more information, please scan the QR-code on the right to contact us.

